

Wells and White Bespoke Upholstery



TERMS AND CONDITIONS

Wells and White Bespoke Upholstery is referred to in these Terms and Conditions as “Wells and White”, “our” or “we”.

You (the student) must ensure that you agree to our terms before proceeding with your enrolment. Once enrolled, you are deemed to have accepted these terms.

CONTRACT INFORMATION and FEES

Your place on our course is confirmed once a signed copy of our Terms and Conditions, Application form and full course payment is received.

Once a course has commenced No refunds or transfers will apply.

Less than one month before class commencement date written applications for refunds or transfers may be considered at Wells and White Bespoke Upholstery's discretion. A handling fee of £50 will apply. The full class fee will be forfeited if we cannot fill your place.

1 month before class commencement. Written applications for refunds or transfers may be considered at Wells and White Bespoke Upholstery's discretion. A handling fee of £25 will apply.

If you miss a class unfortunately we are unable to guarantee makeup classes. However should an agreeable session be agreeable we will endeavour to accommodate where possible.

A full refund will be given if we cancel your course.

Courses advertised may be offered, withdrawn, suspended or discontinued by Wells and White at any time. Wells and White reserves the right to re-arrange course dates or days or to arrange appropriate alternative teaching for the courses where desired.

In the event of any unforeseen circumstances outside Wells and Whites control that mean the course is unable to run, we shall endeavour to arrange an alternative class. If however a student is unable to attend no refund will be offered.

QUALIFICATIONS:

Wells and White directors, Jade Peel and Amber Judges are AMUSF qualified.

PUBLIC LIABILITY:

Wells and White carries insurances which it considers appropriate to the nature of its business.

ENROLMENT:

Everyone aged 18 and over can enrol. There are no prerequisites however Wells and White offers courses to students who have a keen interest in upholstery. Our course is suitable for beginners and those who have some previous knowledge who wish to extend their understanding.

Wells and White's courses are intended to give the student knowledge, understanding and experience of the subject in question. Given the leisure nature of our course Wells and White only offers upholstery skills guidance for their chosen project and as such does not guarantee that students will reach any particular standard.

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OTHER COSTS: TOOLS & MATERIALS

In addition, students will need to supply furniture and fabrics to complete the required elements of any particular course, together with any additional tools and materials required. Materials used in the Student's own pieces of work will be charged for on completion (see the current price list posted in the workrooms); therefore, students are required to keep accurate records of all materials used. Work, which has not been paid for, may not be removed from the building and may be sold to recoup expenditure on materials.

STORAGE OF FURNITURE

All students are required to transport their pieces of furniture to and from class unless prior agreement sort and space is available. This may incur a storage cost.

COPYRIGHT:

All handouts and any videos recorded are not to be copied or shared in any medium to the public or on any social media platform.

Wells and White reserves the right to photograph students and their work and use, please advise Wells and White if you do not wish to participate.

HEALTH & SAFETY:

1. Students should follow all health and safety procedures and requirements in order to safeguard themselves and others around them. On commencing the course all health and safety instructions shall be out given by Wells and White and posted in the workshop.
2. Students should be aware that these courses require an element of lifting, carrying, bending and standing.
3. Students are responsible for ensuring all their own belongings, materials, tools and equipment are fit for purpose and do so at their own risk. Wells and White hold no responsibility.

DISCLOSURE OF DISABILITY:

We want you to enjoy learning with us. If there is anything you wish to tell us, e.g. relating to a disability or medical condition, that may affect your learning or using any of our facilities, please speak to a member of staff.

DATA PROTECTION ACT 2018:

Wells and White keeps your personal information securely and abides by the Data Protection Act 2018. We do not pass on an individual's details unless required by law to do so or unless it is essential to run a course, such as dealing with fees or assessments. We may share information you provide with relevant government agency. Beyond this, however, Wells and White will not sell, rent, trade or give away any student's personal information or email lists to third parties without first obtaining that user's consent. We will not use your personal data for any automated data processing/decision making.

When you contact Wells and White you give permission under the terms of the Data Protection Act 2018 for Wells and White to hold and process information about you. Please notify us in writing if you believe that any of the personal information that we hold about you is incorrect or incomplete.

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GDPR

To comply with the General Data Protection Regulation (GDPR), we need your permission before we can send you relevant information about events and other related material. By agreeing to these terms and conditions you consent to us telling you about upcoming events and other company related information/activities. By agreeing to these terms and conditions you consent to your image being used on official Wells and White Bespoke Upholstery website and social media accounts (e.g. Facebook & Instagram).

You may withdraw your consent at any time by emailing us at workshop@wellsnadwhite.co.uk

COMPLAINTS PROCEDURE:

Should a student have concerns about the course they are on or the form of teaching they are receiving they should, discuss these concerns with Jade Peel or Amber Judges who will, within 14 days hope to find a suitable solution.



Wells and White Bespoke Upholstery
Unit 9, New Street Farm, Great Chart, Ashford, Kent, TN23 3DL
www.wellandwhite.co.uk

Tel: Jade 07810 792123 Amber 07999 604250

Email: wellsandwhite@outlook.com